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What are the system requirements for Panorama 6?

Panorama 6 requires Mac OS X 10.4 or above, and runs natively on both Intel and PowerPC processors. A Windows version will be available soon.

Is Panorama 6 Snow Leopard Compatible?

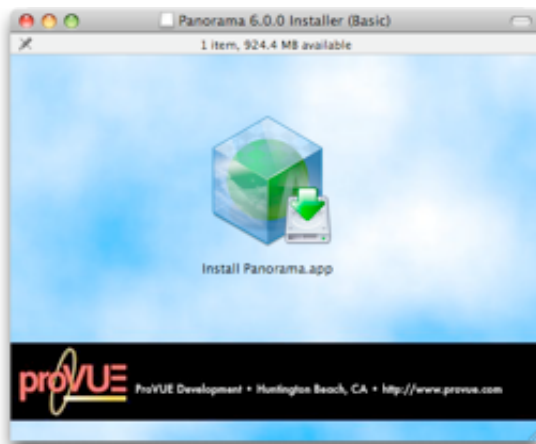
Yes, Panorama is 100% compatible with Mac OS X 10.6 (Snow Leopard). Unlike Panorama 5.5, Panorama 6 is fully Intel native so Rosetta is not required. Some users reported problems displaying icons on Snow Leopard with previous versions of Panorama, this issue does not occur when using Panorama 6.

Is Panorama compatible with my existing databases?

Yes. Panorama 6 is compatible with any database created with any previous version of Panorama. Databases that have been saved in Panorama 6 can also be opened with Panorama 5.5.

How do I download and install Panorama 6?

Click [here](#) to download Panorama 6. Once it is downloaded, double click on the Install Panorama icon and follow the on-screen instructions. (Note: Make sure your previous copy of Panorama is not running when you try to install the new version.)



How do I purchase Panorama 6?

Use our [online shopping cart](#) to purchase new copies of Panorama 6 or to upgrade from an earlier version.

Will my personal use license continue to work with Panorama 6?

Yes, it will continue to work exactly as before. The renewal date of the Personal Use License is not affected by the upgrade.

Why is Panorama 6 a "Preview Version"?

The Panorama 6 software is complete for OS X, but it is not yet available for Windows. Also, the 6.0 changes have not yet been integrated into the Panorama PDF documentation (however, documentation for the new features is available online at [Welcome to Panorama 6](#)). When these tasks are complete we will release the final version.

Is Panorama 6 faster than Panorama 5.5?

If you are using an Macintosh with an Intel processor, Panorama 6 will be up to 5 times faster than Panorama V or 5.5. In addition, since Rosetta is no longer required, your entire system will run faster and Panorama will launch up to 10x faster.

On PowerPC based Macintosh Panorama 6 runs at about the same speed as earlier versions.

Can I use both Panorama 5.5 and Panorama 6.0 on the same system?

We don't believe you'll want to do that for long, but yes, this is possible. Just make sure to move or rename the Panorama 5.5 folder (in the Applications folder) before installing Panorama 6.

With multiple copies of Panorama on your system -- what version of Panorama will run when you double click on a database? There are a couple of solutions to this question. You can use the *Get Info* window (in the Finder) to specify which application will run on a database by database basis. Another option is to keep all of your copies of Panorama in

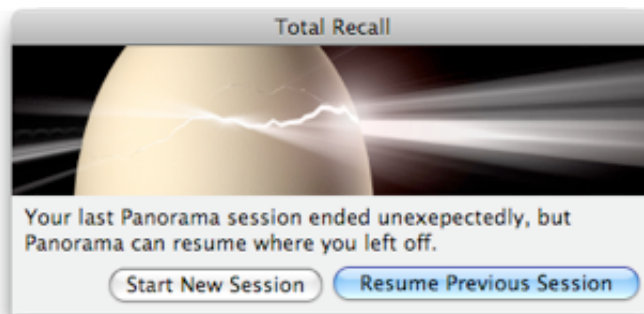
the dock, and simply drag the database to the Panorama version you want to use.

How does Total Recall work?

Total Recall is a new feature that allows Panorama to recover after a crash -- whether due to a power outage, hardware problem, system crash, or Panorama bug (never!). When Panorama is relaunched after a crash it automatically restores everything just as you left it -- all open files, open windows, etc. Only the last few seconds of work will be lost. It's almost as if nothing has happened at all — you can just continue with your work as if nothing had happened.

Total Recall works by periodically saving all of Panorama's RAM to disk. It uses the fastest possible technique for this, so in most cases you'll never even notice this is happening. To adjust how often periodic saves occur, use the *Total Recall* wizard (in the Wizards->Preferences submenu).

When you relaunch Panorama after a crash it will ask you whether you want to resume where you left off.



Total Recall does not affect normal file saving, so if you have unsaved changes when the crash occurs, they will still be unsaved when Panorama is restored (in other words, Revert to Saved can still be used after the crash/restore cycle). Panorama will even restore any work you've done in a new database that has never been saved!

How does Total Recall work with Panorama Enterprise?

Total Recall works seamlessly on Panorama Enterprise clients. If Panorama crashes with one or more shared databases open, these databases will re-open when Panorama relaunches, just like any other database. Assuming that the same network connections are active that were operating at the time of the crash, the databases will automatically re-connect to the server using the same session information they were using before. Just as with a single user database, it's as if nothing had ever happened. (Total Recall is quite fast at restoring the connection — so fast that we think some users will be tempted to

crash Panorama on purpose instead of quitting Panorama. Theoretically that should work, but at least for now we don't think that is a great idea – please don't call us for support if you try this and have problems. On the other hand, if you try it and don't have problems, we'd like to hear about that!)

Total Recall is disabled on Panorama Server (it has it's own journalling system).

How does Time Lapse work?

Panorama's new **Time Lapse** feature is like “Revert to Saved” on steroids. It's also a bit like Apple's Time Machine feature but optimized for recovery from recent mistakes rather than for long term backup. With Time Lapse you can “revert” to previous versions of your database made earlier today or at various times in the past. Panorama allows this by making an extra copy (called a "slice") of the database every time you save. By default Panorama keeps up to 25 slices of previous versions of the database.

In addition to doing a full revert, you can also selectively revert only the data, only the procedures, or only the forms. You can also open previous versions of the database (called "slices") in separate windows so that you can compare them with the current database or even copy and paste data, code or form objects between versions. Time Lapse uses a monthly calendar format for navigation of the slices saved for each database.

How do I import from Excel or Numbers?

If you are using Mac OS X you can simply select a range of cells in your spreadsheet and drag them to Panorama. If you want to create a new database, drag the cells to the New Database wizard. If you want to import the cells into an existing database, simply drag them onto the data sheet (you can also open the Text Import wizard and drag the cells onto that).

If you are using Windows then you cannot drag the cells onto Panorama. Instead, copy them into the clipboard and then use the Clipboard commands in either the New Database wizard or the Text Import wizard (this will work on the Mac also).

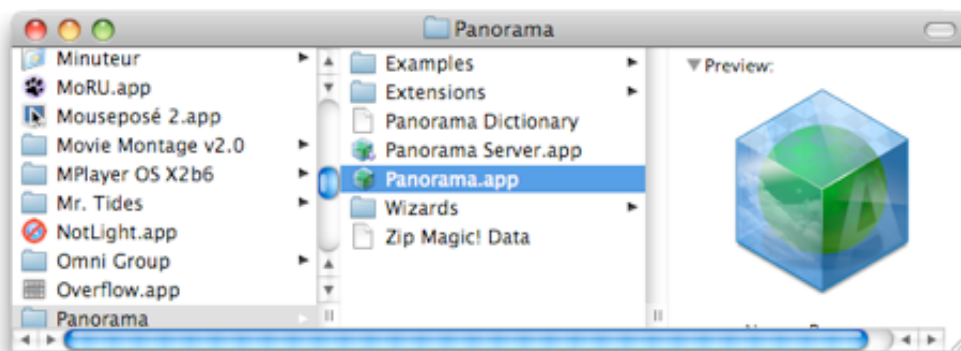
How do I export to Excel or Numbers?

The first step is to open the Text Export wizard and configure the

columns you want to export. Then if you are using Mac OS X you can simply drag the Export Text icon onto the spreadsheet. If you are using Windows then use the Export->Export to Clipboard menu command, then paste the cells into the spreadsheet (this will also work on OS X).

Are you sure the icons will work on my Snow Leopard system?

There's been a lot of discussion over the past few months about Panorama icons in Snow Leopard. The short story is that with Panorama 6 installed, all of the icons look great in Snow Leopard. We even have new high resolution icons that look great in your dock and in Coverflow.



The longer story is that it appears that the icon problem was related to the fact that Panorama 5.5 (and earlier) used an application format called PEF. This is an older format that worked with both OS 9 and OS X. As far as I can tell Apple hasn't officially dropped support for PEF, and PEF applications run fine on Snow Leopard. However, apparently the Snow Leopard Finder has an intermittent bug in recognizing icons in a PEF application. (For some of you it wasn't so intermittent, but others never saw the problem at all.) Who knows, perhaps someday Apple will fix this bug and Panorama 5.5 icons will work reliably in Snow Leopard. Don't bet the house on it.

Panorama 6 uses a newer, OS X only application format called Mach-O. (Because of this, you'll also notice that the program is

now called Panorama.app instead of just Panorama.) The Snow Leopard Finder recognizes icons in Mach-O applications every time, so even though the actual bug isn't fixed, it will no longer be an issue for Panorama 6 users.

How do I select additional records?

One method is simply to change "All of the Following are true" to "Any of the Following are true" and then add more criteria.

You can also change "All of the Following are true" to "Any of the Following are true", then pick "Entire Record" instead of "Any field contains" and then pick "is already selected". Then press the + button and choose your additional criteria.

Where is the Lookup Wizard?

Open the *Programming Assistant* (in a procedure either by control clicking or by pressing Command-`'`, in a dialog by choosing Assist from the Formula menu). Choose a lookup function and press *Insert*. The *Lookup Wizard* will appear.

Why isn't Time Lapse working?

Time Lapse only works on databases that are in your user folder. If a database is in another location (on an external drive, for example) you must move the database into your user folder if you want to use the Time Lapse feature.

I'm used to the way Panorama's menus and dialogs used to work, can I still do that?

If you've been using Panorama for twenty years and your fingers press Command-C-F-V by themselves, we've got you covered. *Open Wizards -> Preferences -> General Preferences* and check

the Use "Classic" Menus option. With this option turned on most menus and dialogs revert back to Panorama 5.5. (This doesn't affect other Panorama 6 features, including Total Recall, Time Lapse, right click context menus, Import/Export wizards, splitting and merging fields, etc.

How does Panorama 6 calculate automatic field widths?

Panorama allows you to adjust column widths in the data sheet simply by dragging left or right on the column heading. Panorama 6 adds new commands for automatically calculating the field width based on the data in the field. This is especially useful after you've imported new data or made major changes to a field with a formula or other manipulation.

The commands for automatically adjusting column widths are found in the *Setup* menu. To set the field width, Panorama calculates the average width of entries in the field, and then sets the width to 120% of that value. For most fields this should be close to the optimum width, but of course you can always make your own manual adjustments.

How is Panorama Enterprise 6.0 different from 5.0?

If you are using a server computer with an Intel processor, 6.0 is much faster. For database sharing, switching both the client and server to 6.0 can be up to 8 times faster. (However, Panorama 6.0 on a PowerPC server is not any faster, and at this time there is little reason to upgrade to Panorama Enterprise 6.0 if you are using a PowerPC processor.)

Can I mix Panorama 5.5 and 6.0 on a Panorama Enterprise network?

Yes. You can use Panorama 6.0 clients with a Panorama 5.5 server, Panorama 5.5 clients with a Panorama 6.0 server, or any other combination.

Will Panorama 6 work with DropBox?

Yes, but you must make sure that your filenames end with .pan, for example *Contacts.pan* or *Banking.pan*. As long as your database filenames end with the .pan extension your files will be recognized as Panorama databases on any system that uses DropBox and has Panorama 6 installed. The icons will be correct and you'll be able to open your databases normally. However, as with any other application, be careful not to open the same database on more than one computer at a time. DropBox will allow this, but this is a recipe for losing data due to conflicts. If you need to access the same database on multiple machines you'll need to use [Panorama Enterprise](#).

Does Panorama 6 support Unicode text?

Unicode text is not supported.

Can I process credit card transactions with Panorama 6?

Yes, using the optional [Authorize.Net gateway](#).
